

## STANDARD DELIVERY FOR LOCUSMAPS ON MOBILE APP

Our experienced Customer Operations team will work directly with the Customer on implementing and supporting all purchased LocusLabs products and services.

### **DELIVERY DESCRIPTION:**

The outline below provides a description of what to expect during the delivery of the *LocusMaps on Mobile App* products. All product descriptions, specifications and requirements can be found at the following link <https://locuslabs.com/specs/>. It is the Customers' responsibility to ensure the ability to meet all required specifications for purchased products.

### **SDK/API Access:**

Upon contract execution, the Program Manager will provide the following to the Customer:

- Latest SDK versions
- SDK documentation
- Account ID and associate venue list
- API key (if necessary)
- SDK release announcement sign-up form

### **Delivery Completion**

The Program Manager will complete all training to ensure the Customer understands that use of the products and how to maintain the products. The delivery completion stage introduces the Customer to ongoing technical support resources ([help@locuslabs.com](mailto:help@locuslabs.com) and <http://locuslabs.com/support/>). Customer will also be introduced to the Strategic Account team for assistance during the contract term with renewals, change orders or expansion of product and services.